

### REMARKS

The Final Office Action is incomplete because the Examiner failed to address several of the rejected claims. M.P.E.P. § 707.07(d) states that when a claim is rejected, the ground of rejection must be fully and clearly stated. However, in the Final Office Action, the Examiner failed to even mention the claim elements of most of the dependent claims, such as associating a new service with the lookup service (e.g., claims 9, 16, 27, and 34), disassociating one of the associated services from the lookup service (e.g., claims 10, 17, 28, and 35), and modifying the attributes of one of the associated services (e.g., claims 11, 18, 29, and 36). Furthermore, the Examiner failed to give any reason for rejecting these claims, instead issuing a blanket statement that claims 8-24 and 26-39 are rejected under 35 U.S.C. § 103(a) as being unpatentable over *Pal et al.*, U.S. Patent No. 6,219,675.

In response to the previous Office Action, Applicants pointed out this deficiency when traversing the claim rejections. However, the Examiner failed to address Applicants' statements in the Final Office Action, contrary to M.P.E.P. § 707.07(f), which requires the Examiner to answer the substance of any rejection traversed by the applicant.

Because the Examiner has not given grounds to support all of the claim rejections and because he failed to respond to Applicants' traversals, Applicants request the withdrawal of the incomplete Final Office Action and the issuance of a new Office Action that fully complies with the rules.

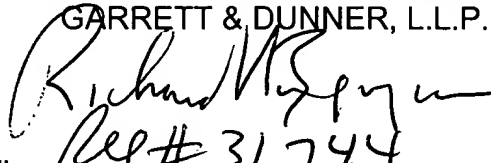
Applicants further request the withdrawal of the finality of the Office Action because it is premature. In particular, 37 C.F.R. § 1.113 requires the Examiner to clearly state the reasons in support of all grounds of rejection in a final action. As discussed above, the Examiner has not stated any reasons to support his rejections of most of the application claims. Therefore, Applicants submit that the final rejection is premature under 37 C.F.R. § 1.113 and M.P.E.P. § 706.07(c) and request that the Examiner withdraw the finality pursuant to M.P.E.P. § 706.07(d) when issuing a new, complete Office Action. If the Examiner declines to withdraw the finality, Applicants request that he restart the period for response upon issuing a new, complete Office Action.

Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

Dated: August 9, 2004

  
By: Reg # 31,744  
for Jeffrey A. Berkowitz  
Reg. No. 36,743